Strong Communities Select Committee Portfolio Position Statement at Outturn (2015/16)

Head of Operations Commentary

The Operations Directorate outturn has continued to evidence the steadily improving situation of the previous 3 monitoring reports. It is gratifying to be able to report an underspend of £397,000 to contribute in part to the overall underspend situation.

Despite the exception of gales and flooding over Christmas and new year the winter weather has proved quite mild, which has mitigated some of the traditional volatility around winter maintenance. Notable in the underspend was the net additional contributions from Highways and Grounds maintenance external income and car park income. (However the reliance on Highways income will need to be to a lesser extent going forward following anticipated changes to the financial regime affecting trunk road agency work). Waste modelling continues to benefit from clarity on recycling costs (post tender) together with fuel saving contributions. Whilst still in overall deficit, the PTU position is significantly affected by historic savings that have not been made previously. This is addressed in the 2016-17 budget process so shouldn't prove as significant an issue going forward. But irrespective of this, the service has also made an improvement on quarter 3 activity, consequential to continued effect of retendering previously reported previously and savings in fuel costs. Schools catering and property maintenance also exhibited an adverse situation, the former being much less than the deficit levels inherited when the service came to Operations. The latter being significantly affected by restrictions on the extent of capital recharges and the amount of advice/support to Future schools programme garnered from outside the Council. These will continue to be areas of focus for 2016-17 but encouragingly the degree of overspend in both areas combined is still less than the overall saving achieved in relation to office accommodation costs by the Directorate.

1. Revenue Outturn Forecast

1.1 The combined budget and outturn forecast for this portfolio is

Strong Communities Service Area	Budget @ Month 9	Budget Revision Virements	Budget @ Outturn	Actual Outturn	Variance @ Outturn	Variance @ Month 9	Variance @ Month 6	Variance @ Month 2	Actual Movement Months 9 to Outturn
	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's

Chief Executive's	7,001	0	7,001	6,634	(367)	(192)	(31)	(120)	(175)
Operations	16,308	(92)	16,216	15,819	(397)	(160)	339	634	(237)
Corporate	18,215	0	18,215	18,021	(194)	(100)	(61)	63	(94)
Appropriation	7,152	92	7,244	7,463	219	146	(328)	(248)	71
Financing	(148,376)	0	(148,376)	(149,477)	(1,101)	(923)	(752)	(593)	(178)
Total Strong Communities Select	(99,700)	0	(99,700)	(101,544)	(1,844)	(1,229)	(833)	(264)	(615)

1.2 The most significant over and under spends are

Strong Communities Service Area	Overspend £000's	Underspend £000's	Actual Movement Mth's 9 to Outturn (Positive)/ Negative £000's	Commentary on Outturn
CEO Benefits		181	(114)	The underspend is from £111k saving against housing benefit payments, 43k additional grant income, 21k in year saving for administration costs and a 6k underspend against the Discretionary Housing Budget (DHPs). The under spend has increased by 114k predominately due to changes in the Housing Benefit that has been awarded over the period.
Council Tax	38		17	25k relates to redundancy costs, 36k shortfall in summons income which is offset by 8k reduction in

				bad debt provision, 6k staff vacancies, 5k from reduced supplies and services expenditure and 4k additional income for NDR Admin.
Systems and Exchequer		28	0	16k from vacancies, reduced transport costs of 6k and reduced system costs of 6k.
Audit		21	(12)	Under spend due to vacancy savings and general restriction on supplies and services savings.
Corporate and Democratic Services		9	0	Savings from vacancies of 15k, the introduction of Modgov resulted in savings of printing and photocopying of 21k offset by increases in professional fees 27k
Elections		50	(28)	Extra income from cabinet office grants of 26k, savings in printing, postage and subscription costs 24k
Legal and Land Charges		18	(1)	Savings achieved mainly through vacancies and additional income
Public Protection		58	(22)	Increased income in public health 28k and commercial services of 21k and savings in professional fees and transport of 9k
Policy & Partnerships		40	(15)	19k relates to reserve funding of Digital media designer which needs to be carried forward into 16/17, 47k relates to extra grant funding (LSB and Afghan relocation) offset by inability to meet income target in communications of 16k and increased costs of 10k relating to the Modern Government project and compliance with the Welsh Standards legislation.
Total CEO	38	405	(175)	Net Underspend (367)

OPERATIONS				
Service	Overspend £000's	Underspend £000's	Actual Movement Mth's 9 to Outturn (Positive)/ Negative £000's	Commentary on Outturn
Operations – Highways		354	(44)	Restrictions were placed on essential spend to meet the target set by the departmental recovery plan, additional income from SWTRA for non-scheduled task and emergency works, and increased income from fixed penalty notices on street works.
Operations – Fleet Transport		79	(61)	Additional car parking income through increased usage and increased income from the Green Car Scheme as numbers of staff using the scheme has increased.
Operations – Passenger Transport Unit	99		(87)	The budget assumed ALN transport savings of 150k but they have proven unachievable. Offsetting savings have been achieved through holding vacancies, reduction in transportation costs and season tickets.
Operations – School Catering	23		(18)	Increased costs to comply with Healthy Eating in Schools Agenda and a reduction in budgeted meals
Operations – Property Services	68		(61)	A reduction in fee income generated from capital projects.
Operations – Accommodation costs		124	35	Maintenance costs for Magor and Usk are underspent mainly due to reduced costs as buildings are relatively new.
Operations – Waste and street scene		30	1	40k over spend in Raglan Training Centre, where there has been a fall in demand offset by additional income of 70k in Grounds Maintenance because

				income expectations as listed in the recovery plan have now materialised.		
Total Operations	190	587	(237)	Net Underspend (397)		

Corporate Services	Overspend £000's	Underspend £000's	Actual Movement Mth's 9 to Outturn (Positive)/ Negative £000's	Commentary on Outturn
CORPORATE				
Audit Commission Fees (Certification Grant Claims)		(42)	(7)	Mainly savings in relation to the auditing of grant claims and statutory inspection fees
Gwent Crematorium		(50)	(48)	Increased income from activity at the Gwent Crematorium
Early Retirement Pension Costs	202		36	Additional cost of redundancies notified in latter part of 2015/16
Indirect revenue Gains		(138)	(41)	Rate rebates from MCC Properties
Insurance Settlement Expenditure		(95)	(2)	Insurance settlement claims predicted to be lower due to reduced claims activity
Insurance Premium Payment(Direct)		(98)	(70)	Based on reduction in premium costs as a result of the tender completed in September 2015.
Other Corporate	27		38	See Appendix 11 for further details
Total Corporate	229	423	(94)	Net Underspend (194)

APPROPRIATIONS				
Attributable Costs - Fixed Asset Disposal		(95)	(69)	The balance on this budget is requested as slippage into 2016-17 on sales as yet uncompleted
Interest Payable and Similar Charges		(368)	(405)	Underspend due to reduce borrowing requirement in 2015-16 than budgeted
Charges Required Under Regulation		(241)	0	There is a balance of capital receipts available and this will achieve a saving on MRP payments due.
Interest and Investment Income		(114)	(64)	Reduction in impairment relating to the Heritable investment not included in M9 forecast
Net Contribution from Reserves	1,037		609	Estimated net draw from Reserves for approval by Cabinet 8 th June 2016
Total Appropriations	1,037	818	71	Net overspend 219
FINANCING				
Council Tax		909	(159)	Surplus due to projected better Council Tax Collection rates as a result of the increased Council Tax base.
Benefit Support		191	(19)	The outturn reflects the current commitments within the system. As caseloads continue to reduce,
Total Financing		1,101	(178)	Net Underspend (178)

^{1.2} Please see Appendix 9,10,11,12 and 13 for further analysis of the directorate expenditure at Outturn.

2. 2015-16 Savings Progress

2.1 The savings required by the 2015-16 budget mandates have not been fully secured.

Operations Budgeted savings were £1,513,000 at Outturn. Of the remaining savings, £75,000 are delayed until the 2016/17 financial year and none were unachievable.

Chief Executives budgeted savings were £85,000. These have all been achieved.

Man. No.	Mandate Description	Target Savings	Actual Savings Achieved	Delayed Till 2016/17	Unachievable	Actual Savings Variance Since Month 9
		£'s	£'s	£'s	£'s	£'s
	STRONG COMMUNITIES					
14	Home to School Policy Changes	101,000	101,000	0	0	0
15	Facilities - Transfer functions to other providers	100,000	100,000	0	0	0
25	Transport Review and Rationalisation	62,000	62,000	0	0	0
36	Cost Neutral Waste Service	270,000	270,000	0	0	0
37	Project Gwyrdd	250,000	250,000	0	0	0
37a	Waste Mgt - Efficiency & Realignment	50,000	50,000	0	0	0
37b	Waste Mgt - Modernising Trade Waste Services	50,000	25,000	25,000	0	0
37c	Waste Mgt - Collection changes, Grey bags and nappies	180,000	180,000	0	0	0
41	Highways	450,000	400,000	50,000	0	0
	Total Operations	1,513,000	1,438,000	75,000	0	0

	CHIEF EXECUTIVES'					
40a	Democracy & Regulation	85,000	85,000	0	0	0
	Total CEO	85,000	85,000	0	0	0

2.1.1 Please see Savings Mandate Appendix SM for further details on savings

Budget Mandates Progress and Next Steps at Outturn									
Mandate RAG	Savings Progress at Outturn	Next Steps	Туре	Year-end target	Achieved	Variance	Owner		
Home to School Transport Current status Trend since last report	Continuation of 2014-15 mandate. Fundamental policy review to nearest school, and more zealous application of free school travel criteria. Post 16 travel grant removed Green Removal of the non-statutory element of travel grants to post 16 students by July – Green Increase in post 16 charging – achieved increase in costs in 14/15, however the 29k target for the financial year 15/16 will not be delivered as already budget savings already realised. Transport Policy currently on hold.	Consultation on the transport policy is currently on hold and consequently the current budget was insufficient to operate the current 'home to school transport policy'. A pressure mandate was submitted and subsequently awarded for the financial year 2016/17 to address budget deficit for the service.	Income Savings Total	0 101,000 101,000	0 72,000 72,000	0 29,000 29,000	Roger Hoggins/ Richard Cope		

	There is currently no progress on change of policy on statutory distances and pick up points due to members exploring other options. Alternative Delivery Plan (agreed by cabinet 2 nd Dec) - £30k achievable A reduction in the fuel budget to reflect reduced diesel prices. The savings within the alternative delivery plan have been achieved at outturn.	Alternative Delivery Plan revised budget –based on variance reported on mandate at month 6.	Total	29,000	29,000	0	
Facilities - transfer functions to other providers Current status Trend sin	2014/15 mandate* Building Cleaning / Community Services Engaging with town and community councils, 'friends of' and clubs to take on service related costs. Considerable work has already been undertaken e.g Linda Vista, Bailey Park, public conveniences. 15/16 Activities during 2015/16 have been challenging. We will not achieve full year savings on this for 2015/16. PC Cleaning - Overspend mainly due to delayed implementation of the mandate saving - transferring public conveniences to town councils".	Mandate B21 has been included in the budget proposals for the financial year 2016/17. Engagement with the community and town councils commenced on October 2015 and further consultation is scheduled. Will remain red with the limited savings until end of the year.	Income Savings Total	100,000 0 100,000	10,000 0 10,000	90,000 0 90,000	Roger Hoggins

	Alternative Delivery Plan (agreed by cabinet 2 nd Dec) - £90k achievable on variance reported at month 6. A reduction in grounds and highways, fuel and manpower budget (45k/45k split respectively) The alternative delivery plan was fully delivered at outturn.	Alternative Delivery Plan – based on variance reported against original mandate at month 6.	Total	90,000	90,000	0	
Fleet Rationalisation Current status Trend since last report	The savings for this mandate were being achieved from the reduction of fleet vehicles across the authority. This fleet reduction was implemented. The restructure element due to protection of employment policy did not achieve 100% of the targeted savings, however the shortfall was made from other savings within the service. There are other operational opportunities currently being considered:- ICT 22 – the connected worker project is currently being trialled. ICT 13– the pool car booking system – this has not progressed due to financial investment requirements.	No next steps for fleet reduction as complete. Continue to review the 2 ICT projects.	Income Savings Total	0 62,000 62,000	0 62,000 62,000	0 0 0	Debbie Jackson

Mandate 36 *							
Route Optimisation Current status Trend since last report	Due to the changing to routes the mandate related to the reduction in fleet and staff. £86k of the £250K will not be achieved on this mandate. Leasing costs were built into the saving yet the vehicles to be removed from the fleet were owned and therefore no revenue savings from leasing could be delivered. In addition the project established that the £250k was too ambitious and we were unable to release the number of vehicles and staff as initially projected. Alternative Delivery Plan (agreed by cabinet 2 nd Dec) – 86k achievable on variance reported at month 6. Reduced fuel and labour budget to reflect reduced diesel prices and staff not joining the Local Government Pension Scheme. The alternative plan was fully delivered at outturn.	Review the on-going operation and budgets and re-align in line with service needs. The pressure from this mandate has been mitigated by supressed fuel process and savings in superannuation (pension) within the department and this is reflected in the month 6 and 9 financial monitoring reports. The route optimisation pressure will not be carried into 2016-17 as the pressure mandate rectifies this position. Alternative Delivery Plan – based on variance reported against original mandate at month 6	Income Savings Total	0 270,000 270,000 86,000	0 184,000 184,000	0 86,000 86,000	Rachel Jowitt

Waste Services Current status Trend since last report	The mandate is about re-aligning the service in order to be as customer focused and efficient as possible. To reduce duplication of services which provide clarity on responsibility and service delivery. To remove duplication and harmonise working practices. Vacancies have been deleted therefore savings have been fully achieved at outturn.	No relevant Next Steps	Income Savings Total	0 50,000 50,000	0 50,000 50,000	0 0 0	Rachel Jowitt
Mandate 37b Trade Waste Current status Trend since last report	Modernising Trade Waste Services This has 2 elements:- The introduction of trade waste recycling and realignment of 2 schedule changes. As at outturn £15k has been generated through the sale of trade recycling bags Initially it was anticipated that this would increase as businesses replenished stocks In addition £10,000 income generated for administrative charge for issuing new Duty of Care/Waste Transfer Notice	Continue to review operational impact.	Income Savings Total	40,000 10,000 50,000	25,000 0 25,000	15,000 10,000 25,000	Rachel Jowitt

Mandate 37c Grey bag & nappy collection. Current status Trend since last report	This mandate relates to the removal of the free supply of grey refuse bags and the removal of the hygiene/ nappy collection. The mandate has been fully delivered at outturn.	Continue to review as still early stages. No other next steps relevant.	Income Savings Total	0 180,000 180,000	0 180,000 180,000	0 0 0	Rachel Jowitt
Mandate 40a Democracy Current status Trend since last report	This mandate purpose was to reduce the budget requirement in a number of areas through a range of actions including: Management restructure – Green. Increased income generation – Green Removal of a vacant post – Green Reduction in mileage budget – Green All action plans delivered in order to achieve the savings.	In relation to budget delivery no next steps Non budget Service improvements.	Income Savings Total	24,000 85,000 109,000	24,000 85,000 109,000	0 0 0	Tracy Harry

Mandate 41							
Current status Trend since last report	This mandate was made up of both savings and income generation:- Employee restructure – Green Material savings – Green Plant saving – Green. Re-negotiating with sub-contractors – Green Additional income from skips & scaffolding – green. Operational fuel, stores & procurement savings - Green. Commercial advertising – Red.due to problems with planning.	Savings - on target to be delivered. Income – The service have encountered planning problems with the installation of signs on the highway, delaying the opportunities to income generate.	Income Savings Total	55,000 395,000 450,000	5,000 395,000 400,000	50,000 0 50,000	Roger Hoggins

Summary – Outturn	Summary – Month 2	Summary – Month 6	Summary – Month 9	Traffic Light Key
1	3	2	0	Not on target Concerns identified with delivery of target. Closely review & monitor.
1	2	2	3	Monitoring & required to keep on track
7	4	5	6	On target to achieve budget and action Plans.
				On target and over achieve.

Mandate Summary	RAG Outturn	RAG Month 2	RAG Month 6	RAG Month 9
14 Home to School Transport				
15 Facilities				
25 Fleet Rationalisation				
36 Route Optimisation				
37a Waste Services				
37b Trade Waste				
37c Grey Bag & Nappy Collection				
40a Democracy				
41 Highways				

Capital Outturn Forecast

The budget is separated under the following headings

STRONG COMMUNITIES	Actual Outturn £000's	Original Budget £000's	Slippage from 2014/15 £000's	Budget Virement or Revision £000's	Total Approved Budget @ Outturn £000's	Provisional Slippage carried Forward 2016/17 £000's	Adjusted Budget @ Outturn £'000's	Actual Variance To Budget @ Outturn £,000's
Fixed Asset Purchases		0	0		070			
from Revenue	272	0	0	272	272	0	272	0
Development Schemes Over £250k	11	0	11	0	11	0	11	0
Development Schemes under £250k - essential	370	0	373	410	783	(402)	380	(10)
Development Schemes under £250k	551	270	566	0	836	(205)	631	(80)
Infrastructure	2,754	2,112	671	1,392	4,175	(1,408)	2,767	(13)
IT Schemes – Infrastructure / Hardware	74	0	147	0	147	(72)	74	0
IT Schemes – Web Related	0	0	35	0	35	(35)	0	0
Low Cost Home Ownership	77	0	33	156	189	(112)	77	0
General Maintenance Schemes	208	201	145	0	346	(138)	208	0
Renovation Grants	647	600	54	0	654	(7)	647	0
Section 106	420	0	705	479	1,184	(716)	468	(48)
Specific Grant Funded	381	0	0	391	391	0	391	(10)
Property Maintenance Schemes	873	893	200	(43)	1,051	(147)	904	(31)
Grand Total	6,637	4,486	2,940	2,648	10,073	(3,243)	6,831	(193)

Further details of all the schemes are contained in the appendix 5C.

APPENDIX (links to Hub)